

COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY

ASSABET WATER COMPANY
D.T.E. 05-6

RECORD REQUEST NO. 1

Witness Responsible: Stephen B. Alcott

Request: Provide copies of all permits and similar documents with regulatory agencies
pertaining to the proposed treatment facilities over the last two years.

Response: Documents attached.

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RECORD REQUEST NO. 2

Witness Responsible: Stephen B. Alcott

Request: Provide copies of notices sent to customers regarding water use restrictions.

Response: Documents attached.

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RECORD REQUEST NO. 3

Witness Responsible: Stephen B. Alcott

Request: Provide copies of documentation regarding customer complaints.

Response: Attached are copies of the complaint forms. Also attached is a summary of the complaints in the Company's records. As shown the dates range from August 2004 back to February 2000.

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RECORD REQUEST NO. 4

Witness Responsible: Stephen B. Alcott

Request: Provide copies of Consumer Confidence Reports (“CCR”) issued by the Company.

Response: Attached are the CCR’s for years 2000 – 2003. The CCR for 2004 is currently in production.

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RECORD REQUEST NO. 5

Witness Responsible: Stephen B. Alcott

Request: Provide copy of any DEP Comprehensive Compliance Evaluations ("CCE").

Response: Attached is the June 8, 2004 CCE. This is the only CCE issued by DEP since WhiteWater acquired the Company in 1999.